Regulatory Effectiveness

How do we know whether we are effective?

General Chiropractic Council

Nick Jones

Chief Executive and Registrar

19 November 2021

General Chiropractic Council

19 November 2021

Regulatory Effectiveness

Discussion points

- Understanding the GCC: Role and functions
- Measuring effectiveness: Today
- Measuring effectiveness: Tomorrow

Our role

“To protect the health and safety of the public by ensuring high standards of practice in the chiropractic profession.”

Elizabeth Tower
Palace of Westminster

General Chiropractic Council

19 November 2021

Understanding the GCC

Functions

- Maintaining the Register
- Setting Education Standards
- Fitness to practise (FtP)
- Guidance

Strontium ion optical clock
National Physical Laboratory (UK)

General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Performance measurements of success:

- PSA performance review
- Business planning metrics
- Employee research
- Growing the profession
- Fitness to Practise data

18 Standards

- General
- Guidance and Standards
- Education and Training
- Registration
- Fitness to Practise

professional standards authority

4 Aims

- To promote standards
- To develop the profession
- To investigate and act
- To deliver value

General Chiropractic Council

General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Performance measurements of success:

- PSA performance review
- Business planning metrics
- Employee research
- Growing the profession
- Fitness to Practise data

General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Performance measurements of success:

- PSA performance review
- Business planning metrics
- Employee research
- Growing of the profession
- Fitness to Practise data

86+% Employee Satisfaction

- Proud to work
- Recommend the GCC
- Feel empowered
- To learn and grow
- Contributes to vision

3.6% Registrant Growth

- Social demographics
- EDI
- UK or overseas
- Academic institutions UK
- Academic institutions OS

87 Cases

Investigating Committee

- % increase/decrease
- Case by month
- Decisions made:
  - No case to answer
  - Referred to PCC

6 Decisions

Professional Conduct Committee

- Cases reviewed
- Decisions made:
  - Removal
  - Suspension
  - Conditions of practice
  - Admonishment
  - No UPC
  - Offered no evidence

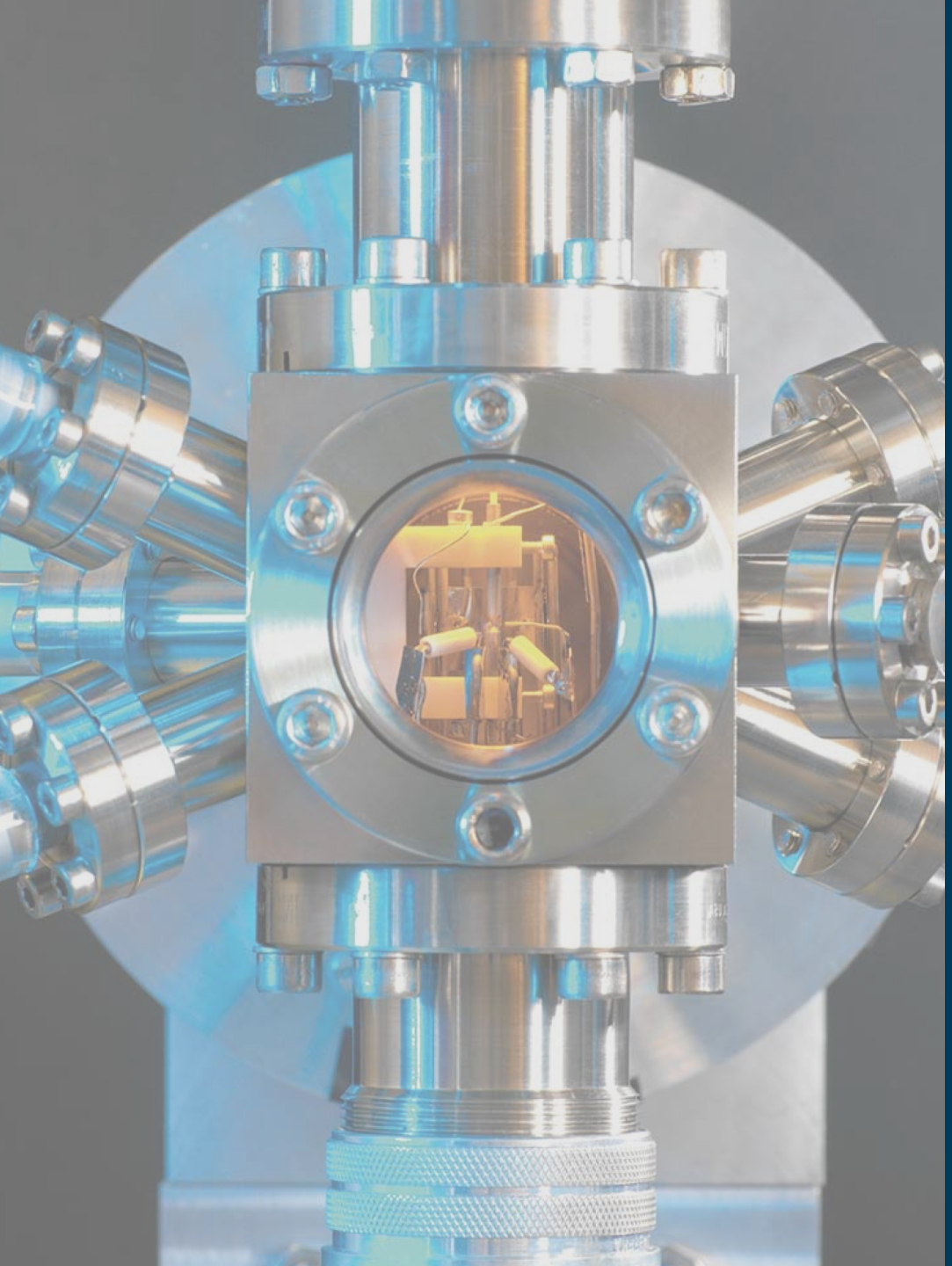
General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Performance measurements of success:

- PSA performance review
- Business planning metrics
- Employee research
- Growing of the profession
- Fitness to Practise data



General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Effectiveness:
Value and impact

- **Confidence**
- **Trust**
- **Conducting our business in public**
- **Commitment**
- **Voice of the public**
- **Advocates of the profession**

General Chiropractic Council

19 November 2021

Measuring Effectiveness Today

Ultimately:

- **We continue to exist**
- **We cease to exist**

General Chiropractic Council

19 November 2021

Measuring Effectiveness Tomorrow

Changing of:

- **Behaviour**
- **Capability**
- **Operation**

Regulatory Effectiveness

How do we know whether we are effective?

General Chiropractic Council

Nick Jones

Chief Executive and Registrar

n.jones@gcc-uk.org